

JANE MUN

USER EXPERIENCE & PRODUCT DESIGNER

EXPERIENCE

UX DESIGNER

Tandem Diabetes | Oct 2021 - Mar 2023

- Implement and standardize new Material UI design library across 3 product teams, resolving missed product delivery dates and increasing consistent feature releases
- Collaborate daily with product owner and stakeholder constituents to roadmap and execute quarterly and yearly product releases and goals
- Support development team by providing retrospectives and weekly UX office hours, as well as helping to connect other Tandem product teams together to bridge technical knowledge gaps
- Utilize Figma to deliver hi-fidelity mockups for administrative healthcare web app in a cross-functional and agile environment
- Identify user needs by organizing and conducting usability tests and analyzing research data

CO-FOUNDER, LEAD UX DESIGNER

Digital Moon | June 2022 - Present

- Design and develop e-commerce websites according to client specification
- Research, design, document, and oversee compliance with the e-commerce organization's strategy and voice for social media accounts

UX DESIGNER

Spectrum/Charter Communication | June 2021 - Oct 2021

- Conduct usability tests that focus on accessibility, including dark-mode and high-contrast screens
- Design high-fidelity prototypes in Figma for customer service software

SENIOR UX DESIGNER

Wells Fargo | May 2019 - May 2021

- Improved User Experience for client account management software by generating Axure designs meeting business requirements and ADA standards

PRODUCT DESIGNER

Events.com | Oct 2018 - Apr 2019

- Collaborate with product owners, development, and stakeholders to deliver iterative designs of event planning web app via Axure based on user tested feedback and technical constraints

SKILLS

- Design Mentorship: DesignLab, ADPList
- Tools: Figma, Axure, Sketch, InVision, Balsamiq, Omnigraffle, Canva, Photoshop
- Design: Prototyping, Persona, Storyboard, User Flow, Video/Photo Editing, Brand Logo Design
- Research: Usability Study, Competitive Analysis, User Journey
- Marketing: Shopify, LinkedIn, Instagram, Facebook

EDUCATION

UX DESIGN CERTIFICATE

Career Foundry
August 2018

B.A. PSYCHOLOGY

University of California, San Diego
June 2017